



## News from Consolidated Public Water Supply District #1

Spring 2016—Volume Twelve

### Take a Test Drive

**Need help navigating through our new online bill-pay and invoice system?**

Have you tried the new online bill-pay and bill presentment service on the District's website? If not, come to the District office and take a test drive of the system in our lobby. District staff will provide a road map to a successful registration or bill payment with no license or testing required. There are no speed limits on this test drive so you set the pace to move through the system with a staff member along for the ride. Hope to see you soon!



### Holiday Closings

- Memorial Day - May 30
- Independence Day - July 4th
- Labor Day - September 5th
- Columbus Day - October 10

### Backflow Prevention

Consolidated Water's Backflow Prevention Program protects the water supply distribution system from contamination or pollution by backflow. So what is backflow and how is it controlled? Backflow is the reverse flow of contaminated water into a potable water distribution system due to backsiphonage or back pressure. Installation of an appropriate backflow device prevents this occurrence.

Although not all-inclusive, a few common situations requiring a backflow device are lawn irrigation systems, some swimming pools and fire sprinkler systems. A complete listing and additional information may be found at the website of Mo. Department of Natural Resources: <http://dnr.mo.gov/env/wpp/backflow/index.html>

Customers who are required to install backflow devices must also maintain the devices and have them inspected annually by a state approved certified backflow prevention assembly tester. Consolidated Water will send a letter to remind you when the test is due. Failure to submit the required annual inspection report must be reported to the Mo. Department of Natural Resources and can be cause to disconnect water service until the location is in compliance with the regulation.

Consolidated Water currently maintains records for approximately 550 backflow devices. This program is only one of many ways the District ensures a safe supply of drinking water for delivery to our customer's homes and businesses.

You may contact the District office if you have questions or would like additional information about the Backflow Prevention Program.

### Update Us So We Can Update You!

We want to communicate with our customers in the most effective and efficient way possible, but we need your help. Please complete the form below to ensure we can contact you! Return the form to the office or email the information to [staff@consh2o.org](mailto:staff@consh2o.org)

Name: \_\_\_\_\_ Primary Phone #: \_\_\_\_\_  
 Account # or Service Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

Can we text you? Please check one:  Yes  No



## New Meter Installations

Spring has sprung in mid-Missouri and for many, spring means the beginning of construction projects. If your project requires a new meter installation, the following tips will streamline the process and prevent unnecessary delays.

1. Remove building materials from meter installation site
2. Place the meter location flag (provided by the District) in the desired meter location, then contact the District for installation site approval
3. Installation site must be "brought to grade" to allow the meter to be installed at the appropriate depth

Upon completion of these items, the District will schedule installation, flag the site and request utility locates from Missouri One Call. Contact District Maintenance Staff if any service lines will be installed prior to installation of the meter.

Communication with District Staff throughout this process will help ensure a timely installation at your construction site.

### The Board of Directors:

Jerome Glascock, President  
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*Subdistrict V*  
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*Subdistrict II*  
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*Subdistrict III*

Bob Leonard, General Manager  
 Janet Sears, Clerk

## Capital Improvement Projects in the Works for 2016

Consolidated Water Staff is in the process of easement acquisition and plan design on two capital improvement projects in the southern portion of the District. Combined construction cost for these two projects is estimated at \$1,014,000 and is anticipated to begin in the fall of 2016.

### Route A 8" Waterline Upgrade and Relocation project

The Route A waterline upgrade and relocation project is being constructed in two phases. Phase 1 will consist of the installation of approximately eight thousand feet (8,000') of eight inch (8") water main with related appliances and appurtenances. This installation will begin at Old Route A and proceed south on a parallel course with Route A to Hartsburg Hills Road.

This waterline upgrade replaces the existing four inch (4") water main along Route A that was installed in the early 1970's. This line has been subject to frequent maintenance over the past 40 plus years and due to a lack of valves on the line, during these maintenance events, many customers along Route A and in Hartsburg are without water service. The new water main will reduce maintenance frequency and provide additional isolation valves that will minimize the number of customers impacted by service interruptions when maintenance is necessary. Other benefits of the new line are increased water pressure during times of high demand and new fire hydrant installations on the line.



### Ashland Eastern Loop Phase 2

The Ashland Eastern Loop Phase 2 project is a continuation of a project that began with the installation of a twelve inch (12") water main from New Salem Road to Route Y installed in the fall of 2014 and will result in connection to an existing eight inch (8") water main at Peterson Lane. Phase 2 will include the installation of approximately ten thousand five hundred feet (10,500') of twelve inch (12") water main with related appliances and appurtenances. The Phase 2 water line will begin at Hagan's Road on the south side of Route Y proceeding west to Highway 63 and then south to Forsee Road. At Forsee Road the line will pass under Highway 63 and connect to the line at Peterson Lane.

Construction of this water main provides a secondary feed ("Loop") to the southern portion of the District. This "Loop" affords service redundancy to customers in the area and provides an increased ability to provide adequate fire flows in some of the areas near and/or south of the City of Ashland.

Please direct questions or requests for additional information to Chad Henry, Planning & Development Project Supervisor, at email [chenry@consh2o.org](mailto:chenry@consh2o.org) or phone (573) 499-5236.